

WISeNET

Wisenet Life

iOS

English

Now you can directly monitor your home and business on your mobile device, using the Wisenet Life app.

Download the Wisenet Life app from the App Store on your mobile device.

1. Mobile device specifications

Hardware / Operating System	Specifications
OS	- iOS 10.0 or higher
CPU	- 2.3GHz dual core or higher
RAM	- 2GB or higher
Network	- Mobile devices with a Wi-Fi or 3G/LTE ※ Network Bandwidth : 5Mbps or higher download/upload
Video codec	- H.264/MP4



- Some functions may not work properly depending on the manufacturer of the mobile device.

2. Download & Install App

1. Go to the App Store.

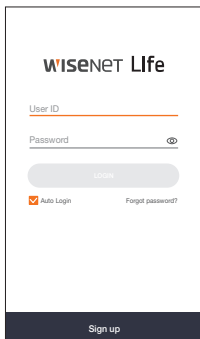


2. Search for **“Wisenet Life”**. Tap Install or Get to install the app. After installation is complete, open the app.



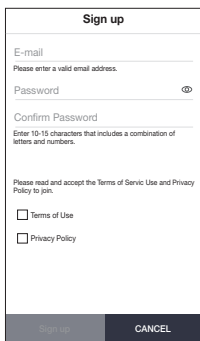
3. Create User Account

1. Tap "**Sign up**" to create an account.



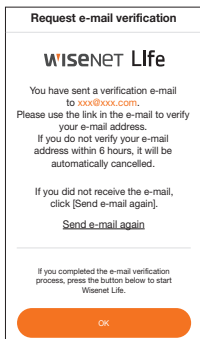
The image shows the Wisenet Life login/sign-up screen. At the top is the Wisenet Life logo. Below it are two input fields: "User ID" and "Password". The "Password" field has a strength indicator icon on the right. Below the fields is a "LOGIN" button. Underneath the button are two options: "Auto Login" (checked) and "Forgot password?". At the bottom of the screen is a dark blue bar with a white "Sign up" button.

2. Fill in the required information and tap "**Sign up**" when finished.



The image shows the Wisenet Life sign-up form. At the top is the title "Sign up". Below it are three input fields: "E-mail", "Password", and "Confirm Password". The "E-mail" field has a placeholder text "Please enter a valid email address." The "Password" field has a strength indicator icon on the right. The "Confirm Password" field has a placeholder text "Enter 10-15 characters that includes a combination of letters and numbers." Below the fields is a section for terms and conditions: "Please read and accept the Terms of Service Use and Privacy Policy to join." There are two checkboxes: "Terms of Use" and "Privacy Policy". At the bottom of the screen are two buttons: "Sign up" and "CANCEL".

3. A verification email will be sent to your email address to verify your email address. Follow the steps to verify your email. After verification is complete, press "**OK**".



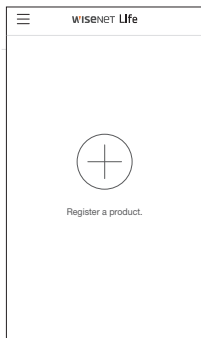
The image shows the Wisenet Life e-mail verification screen. At the top is the title "Request e-mail verification". Below it is the Wisenet Life logo. The main text reads: "You have sent a verification e-mail to xxx@xxx.com. Please use the link in the e-mail to verify your e-mail address. If you do not verify your e-mail address within 6 hours, it will be automatically cancelled." Below this is a link: "If you did not receive the e-mail, click [Send e-mail again].". There is a button labeled "Send e-mail again". At the bottom of the screen is a dark blue bar with a white "OK" button.

4. Register device

1. Tap <+> to register a device.



- Only the device administrator has authorization to register the product.



2. Open a QR code scanner app on your mobile device. Point the phone's camera at scan the QR code located on top of the device, and the QR code will automatically be recognized.

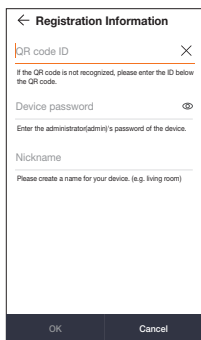


- If the QR code is not recognized, press "Next" and manually put in the QR code ID that is located below the QR Code.
- The QR code scanner is embedded into the app. The image to the right is what you see after you tap on "Register a product".



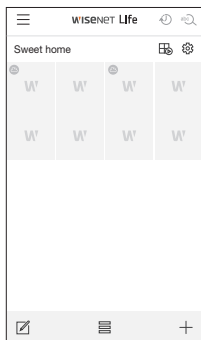
3. Enter in the Device Password and Nickname.

4. Tap "OK".



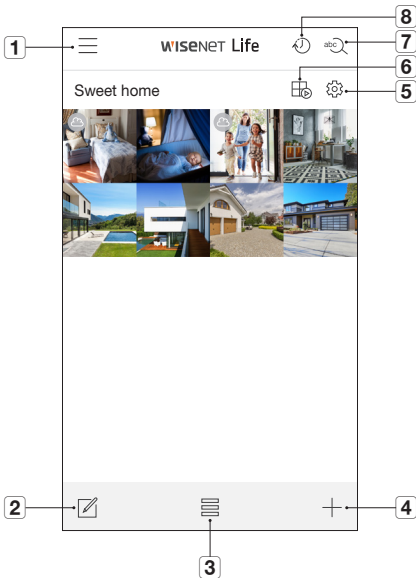
The image shows a mobile application screen titled "Registration Information". At the top left is a back arrow icon. The title "Registration Information" is at the top right. Below the title is a red horizontal line. Underneath the line is the text "QR code ID" followed by a close icon (X). Below this is a smaller line of text: "If the QR code is not recognized, please enter the ID below the QR code." The next field is "Device password" with a close icon (X) and a small eye icon to its right. Below this field is the instruction "Enter the administrator(admin)'s password of the device." The next field is "Nickname" with a close icon (X) and the instruction "Please create a name for your device. (e.g. living room)". At the bottom of the screen are two buttons: "OK" on the left and "Cancel" on the right.

5. Congratulations, you successfully registered your account. You can access your cameras from anywhere, anytime on your device.



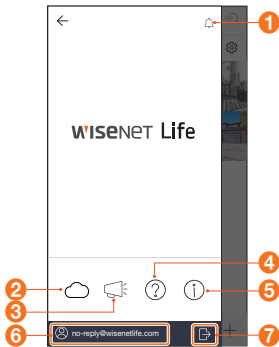
5. User Interface

Overview



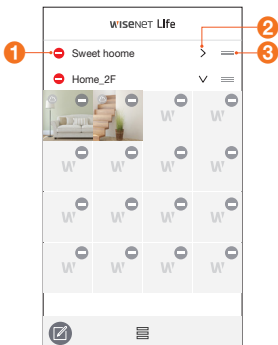
Name	Description
1 Main Menu	Access information about your SmartCloud plan, FAQ, the app version, and Wisenet notices.
2 List Editor	Change the order of the device list and device's channels.
3 Device View Mode	Change the channel view mode of the device.
4 Add Device	Add new devices.
5 Device Settings	Change the device settings.
6 Multi Live	View the device channels in Multi Live View.
7 SimpliSearch	Find the stored videos you need with a simple keyword search.
8 Timelapse	Create a Timelapse video (approx. 1 min) from saved footages on Wisenet Life Cloud, containing a compilation of detected events.




1 Main Menu



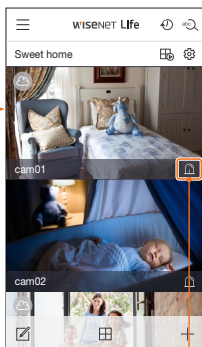
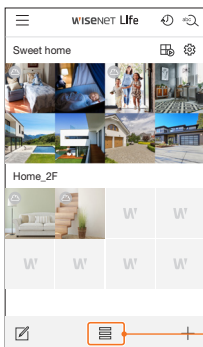
Name	Description
1 Alarm	Press to Turn On/Off mobile push notifications. <ul style="list-style-type: none">Settings > Press 'Notifications' to allow or disable push notifications for Wisenet Life.
2 My Plan	Shows information about your Cloud plan, and all device lists registered to your Wisenet Life account. You can modify your Cloud plan in the Wisenet Life Cloud website, cloud.wisenetlife.com.
3 Notice	Provides notices about Wisenet services.
4 Help	Provides answers for Frequently Asked Questions about the device and app.
5 About	Shows current app version.
6 Account Information	Modify your account information or cancel your account. <ul style="list-style-type: none">Please note that when canceling your account, your subscribed plan and cloud footages will also be permanently deleted.
7 Logout	Log out of the Wisenet Life app.

2 List Editor



Icon	Description
1 	Delete a device.
2 	Show detail channels.
3 	Change the order of devices.

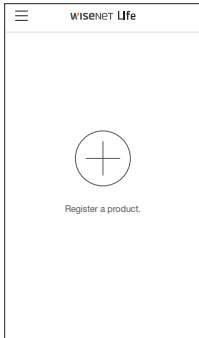
3 Device View Mode



Tap to see events from Home List.

4 Add Device

Please refer to page 4 for further information about how to add a new device.



5 Device Setup



Name	Description
1 Nickname	Create a device nickname to easily identify the device.
2 Remember Device Password	Enable "Remember device password" to automatically log into your device without signing in. (Default value : ON)
3 Event Alert	Enable "Event Alerts" to receive notifications of detected motion.
4 Firmware Version	Shows the app's current firmware version.

6 Multi Live

Please refer to Live & Playback section for more information about the types of Multi Live View offered.

Live & Playback

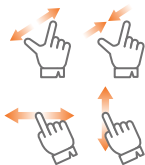


Name	Description
1 Single View Mode	Double tap the desired channel's view to enter into single-channel view.
2 Split Screen	2 or 4 Channel Split-Screen view.
3 Multi-Channel Image Capture	Captures images of Multi-Channel view. Image captured shows each channel view.
4 UI Guide	Provides descriptions of icon functions.
5 Manual Recording	Enable for manual video recording.
6 Video Image Capture	Capture image of a Single Channel.
7 Events	Access event recordings.
8 Play/Pause	Playback or pause video.
9 Delete Video	Delete cloud video.
10 Live Page	Go back to live page
11 Storage Location	<p>Select a video to upload to SmartCloud or the device's HDD.</p> <ul style="list-style-type: none"> - Cloud: Captures event recordings. (Pre-Recording: 3 seconds before event, and 27 seconds of event recording.) - Device: Captures footage up to 30 seconds.
12 Refresh	Refresh the event list
13 Event Type	Select the type of recording, Continuous or Motion.
14 Select Date	<p>Select a date to view desired recording.</p> <p>If the date is stamped in the recording, the saved event recording date will show on the calendar.</p>



- Smoothness of playback may depend on the wireless network speed, the smartphone performance, or the Internet service provider's policy.
- Depending on the network environment, the playback function may not be supported.
- Unstable network connection may prevent downloading a video.

Zoom Function Control



Zoom in on a single-channel view by pinching your two fingers outward.
Press, hold and drag your finger on the screen in any direction to see specific areas of the image.

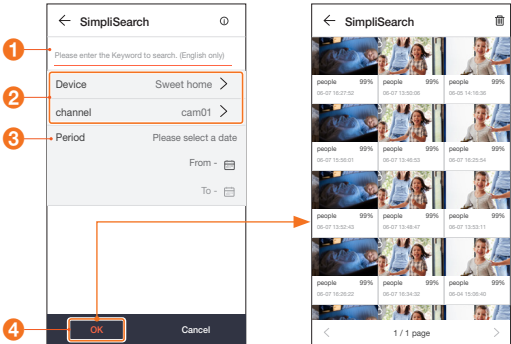
Relay Mode

Relay Mode allows you to monitor your device when the network is unstable or poor. When Relay Mode is enabled, the video playback is limited to 7 minutes and a 1-minute countdown will be displayed before the video is cut off.

- **!** When UPnP is not set up in the router, the device may operate in Relay Mode. The setup method may differ depending on your router model. Please refer to your router's user manual for setup.
- When the device is connected to a duplicate installed router or the wired/wireless network is unstable, the device may operate in Relay Mode.

7 SimpliSearch

Find the stored videos you need with a simple keyword search.



Name	Description
1 Keyword	Enter the keyword you want to search.
2 Select Device and Channel	Select the device and cloud channel(s) to use SimpliSearch.
3 Period	Select a specific time period to find particular event videos.
4 OK	Displays SimpliSearch results with more than a 50% match.

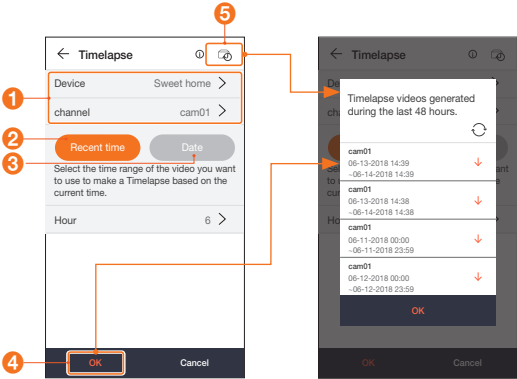


Keyword Search Examples:


- General Keywords (Acceptable): Parking lot, human, people, person, dog, deer, fireman, etc.
- Descriptive Keywords (Unacceptable): Red car, tall woman, crying baby, three dogs, etc.

8 Timelapse

Create a Timelapse video (about 1 min) from saved footages on Wisenet Life Cloud, containing a compilation of detected events.



Name	Description
1 Select Device and Channel	Select the device and cloud channel(s) to use Timelapse.
2 Recent time	Create a Timelapse video showing events within the selected period of time prior to the most recent recording.
3 Date	Select a date you for which want to create a Timelapse video.
4 OK	Create Timelapse video based on selected options.
5 Timelapse video list	The list will show Timelapse videos created within last the 48 hrs from the current time. <ul style="list-style-type: none"> This list will be refreshed automatically every 10 seconds.

-  Create a Timelapse video from saved footages on Wisenet Life Cloud, containing a compilation of detected events. You can download the video to your monitoring devices that requested the timelapse. Timelapse can only be used twice a day per a device.