

WISENET

FULL HD VIDEO SECURITY SYSTEM

Quick Start Guide

Troubleshooting

If you are experiencing video loss, verify that all cables are properly and securely connected to the DVR.

- Check your Network Connection
- Check your Username and Password
- Restart the DVR if you have trouble connecting.
 - ✓ Main Menu > Shutdown > Enter Username & Password > Click "Reboot"
 - ✓ To reset your DVR to factory settings, refer to the User manual.



For more information about your product, please download the User Manual from "wisenetlife.com".

DVR Setup

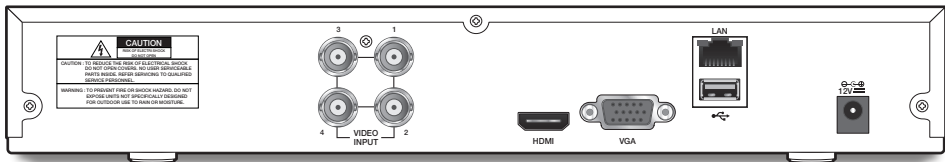
KIT Model

SDH-B73026BF/SDH-B73046BF/SDH-B74046BF/SDH-B74086BF/SDH-C75086BF

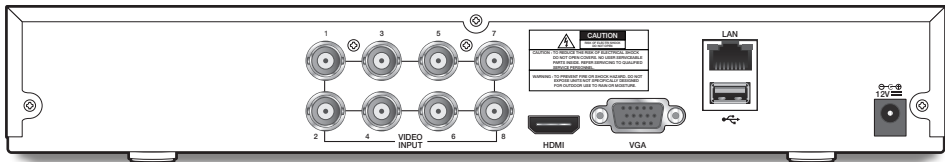
DVR Model

SDR-73306/SDR-74306/SDR-75306

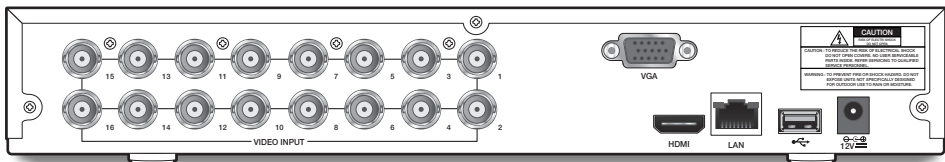
- 4CH DVR



- 8CH DVR



- 16CH DVR



DVR Setup

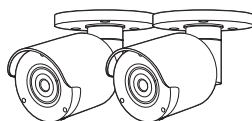
Package Contents

- ✓ The appearance of the components may differ from the image shown.
- ✓ Accessory category and quantity may differ depending on sales region.
- ✓ The administrator is recommended to store the remote control carefully in order to initialize it if the password is lost.
- ✓ Adapter may be different upon the destinations.

• SDH-B73026BF



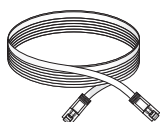
SDR-73306



SDC-79446BF



60FT BNC Cable



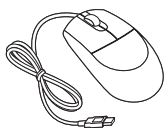
Network Cable



HDMI Cable



Remote Control /
Remote Control Battery (AAA x 2)



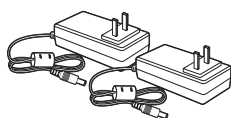
Mouse



1 to 4 Way Power Splitter



Screw x 3EA (per Camera) /
Anchor x 3EA (per Camera)



Power Adapter for DVR /
Power Adapter for Cameras

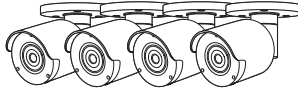


Printed Material

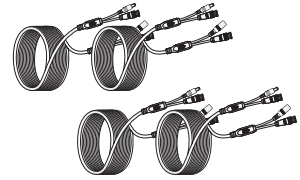
• SDH-B73046BF



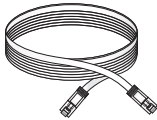
SDR-73306



SDC-79446BF



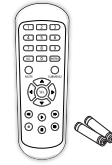
60FT BNC Cable



Network Cable



HDMI Cable



Remote Control /
Remote Control Battery (AAA x 2)



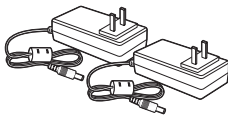
Mouse



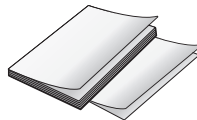
1 to 4 Way Power Splitter



Screw x 3EA (per Camera) /
Anchor x 3EA (per Camera)



Power Adapter for DVR /
Power Adapter for Cameras



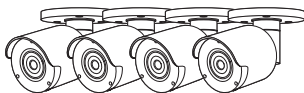
Printed Material

DVR Setup

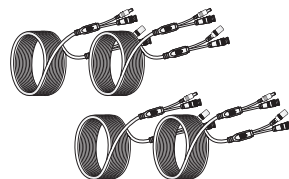
- SDH-B74046BF



SDR-74306



SDC-79446BF



60FT BNC Cable



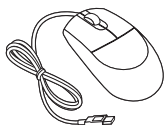
Network Cable



HDMI Cable



Remote Control /
Remote Control Battery (AAA x 2)



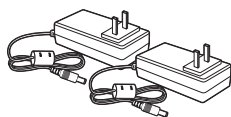
Mouse



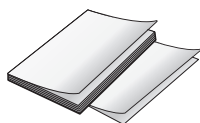
1 to 4 Way Power Splitter



Screw x 3EA (per Camera) /
Anchor x 3EA (per Camera)



Power Adapter for DVR /
Power Adapter for Cameras

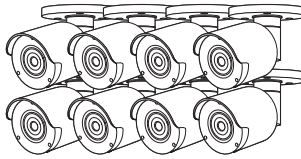


Printed Material

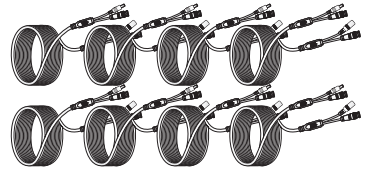
• SDH-B74086BF



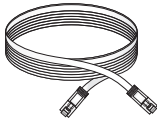
SDR-74306



SDC-79446BF



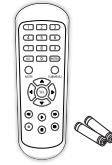
60FT BNC Cable



Network Cable



HDMI Cable



Remote Control /
Remote Control Battery (AAA x 2)



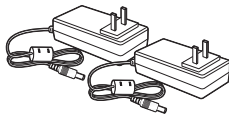
Mouse



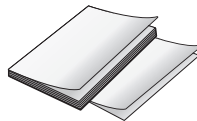
1 to 8 Way Power Splitter



Screw x 3EA (per Camera) /
Anchor x 3EA (per Camera)



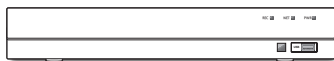
Power Adapter for DVR /
Power Adapter for Cameras



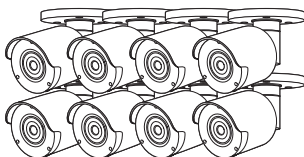
Printed Material

DVR Setup

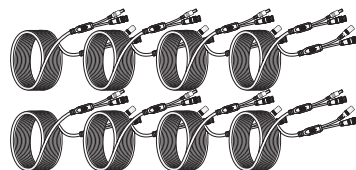
- SDH-C75086BF



SDR-75306



SDC-79446BF



60FT BNC Cable



Network Cable



HDMI Cable



Remote Control /
Remote Control Battery (AAA x 2)



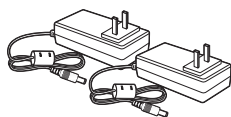
Mouse



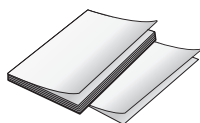
1 to 8 Way Power Splitter



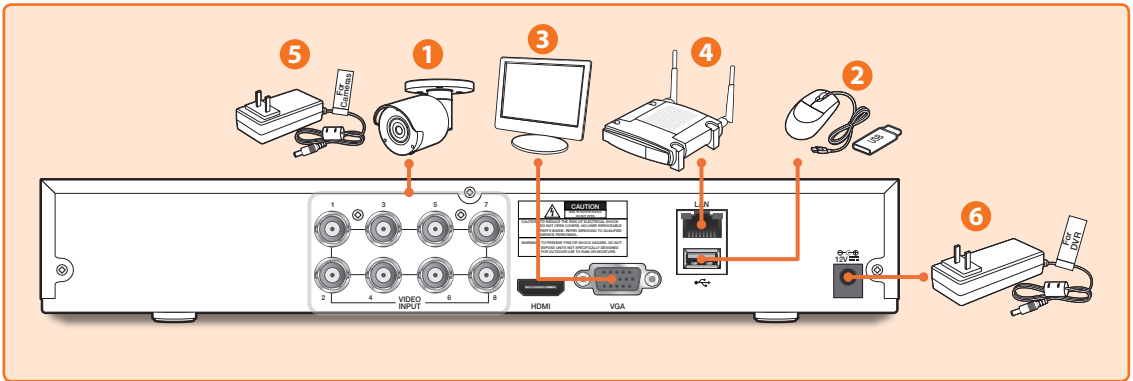
Screw x 3EA (per Camera) /
Anchor x 3EA (per Camera)



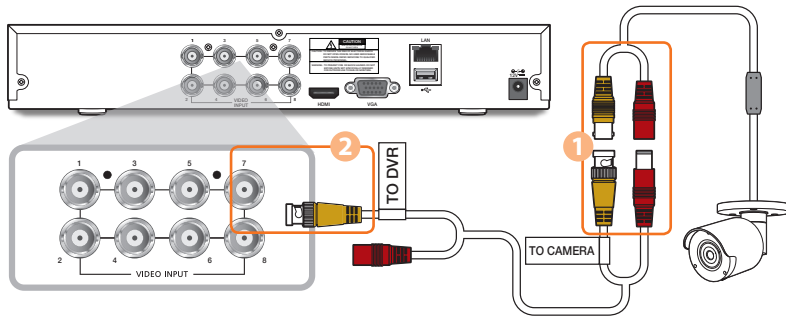
Power Adapter for DVR /
Power Adapter for Cameras



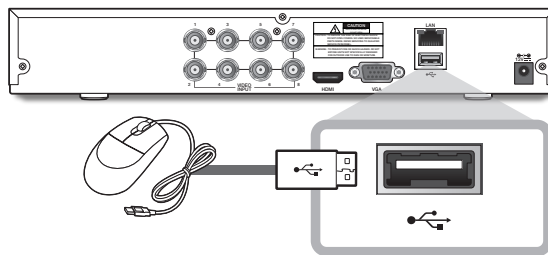
Printed Material



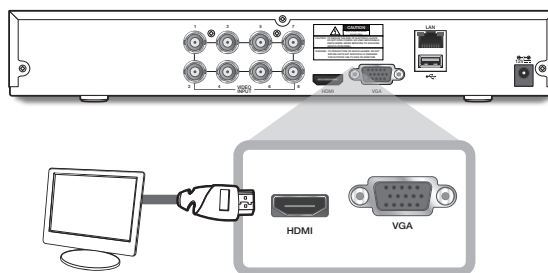
1. Connect the camera's video input (yellow) and power supply (red) connectors to the BNC extension cables. Then connect the BNC video input (yellow) to the video input port on the rear panel. (Repeat Step 1 for the remaining cameras.)



2. Connect the mouse to the USB Port on the front or back panel of the DVR.

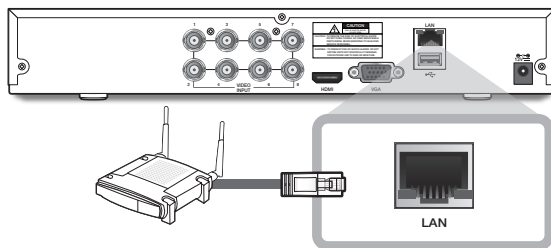


3. Depending on the monitor port, connect the HDMI or VGA cable from your monitor to the HDMI or VGA Port on the rear panel.

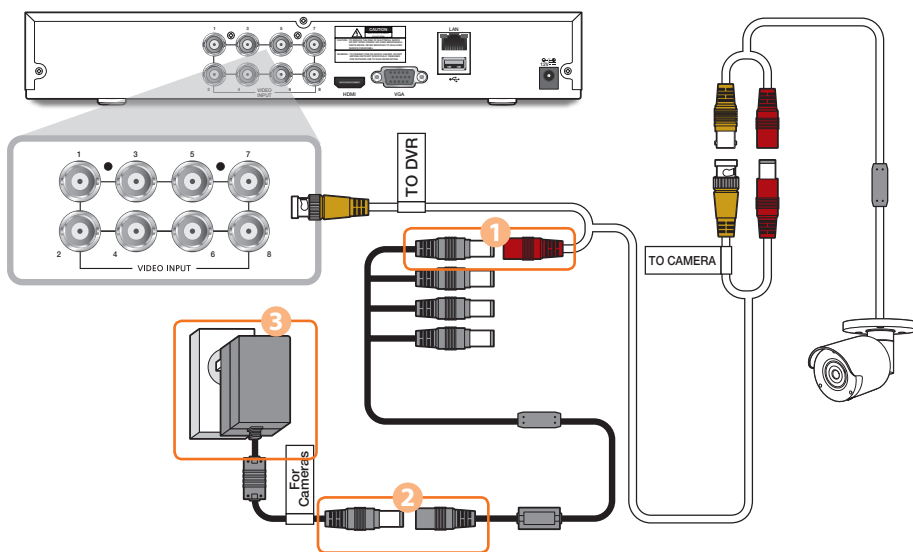


DVR Setup

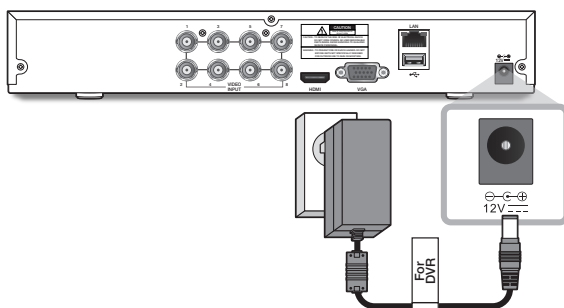
4. Connect one end of the Ethernet cable into your router's LAN port, and the other end of the cable to the Ethernet port on the rear panel.



5. Connect the camera's power supply (red) to the power splitter. Then connect the other end of the power splitter to the power adapter for Cameras and plug in the adapter to a wall outlet. (Repeat Step 5 to connect the cameras to the second set of power splitter and power adapter.)

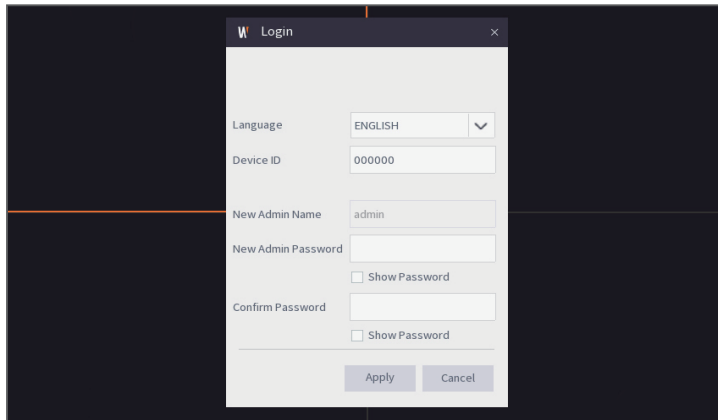


6. Connect the power adapter for DVR to the DC 12V port on the rear panel and the power plug into a wall outlet. The DVR will automatically power on and the startup wizard will appear on your monitor.



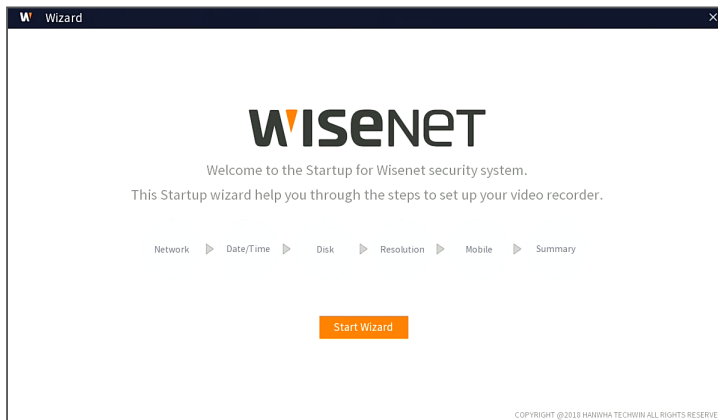
Startup Wizard Guide

Change your password on a regular basis.



- ✓ Please create a user name and password for your device. Password MUST be 8~13 characters long. When password is 8~9 characters long, it should be with at least a combination of letters, digits and special symbols. If it is 10~13 characters long, it should be with at least a combination of two types of characters. 4 or more contiguous or repeated characters or key arrangement are prohibited, for example 1111, 1234, abcd, qwerty.

1. After DVR startup is completed, the startup wizard will be displayed. Click "Start Wizard".



Startup Wizard Guide

2. Network

In DHCP mode the router will automatically assign an IP address to DVR.

If the DVR fails to obtain an IP address, refer to the DVR Router Guide. If the problem still cannot be resolved, contact technical support.

The screenshot shows the '1. Network' step of the wizard. The 'Local Connection' section has 'DHCP' selected with a checkmark. The IP Address is 192.168.219.105, Subnet Mask is 255.255.255.000, and Gateway is 192.168.219.001. The DNS section shows DNS1 as 001.214.066.002 and DNS2 as 008.008.008.008. The Port section shows Web Port as 00080, Client Port as 09000, and Quick Connect as an unchecked checkbox. The PPPoE section shows 'Enable PPPoE' as an unchecked checkbox, with fields for User and Password, and a 'Show Password' checkbox.

Section	Parameter	Value
Local Connection	DHCP	<input checked="" type="checkbox"/>
	IP Address	192.168.219.105
	Subnet Mask	255.255.255.000
Local Connection	Gateway	192.168.219.001
	DNS1	001.214.066.002
	DNS2	008.008.008.008
Port	Web Port	00080
	Client Port	09000
	Quick Connect	<input type="checkbox"/>
PPPoE	Enable PPPoE	<input type="checkbox"/>
	User	
	Password	<input type="checkbox"/> Show Password

3. Date/Time

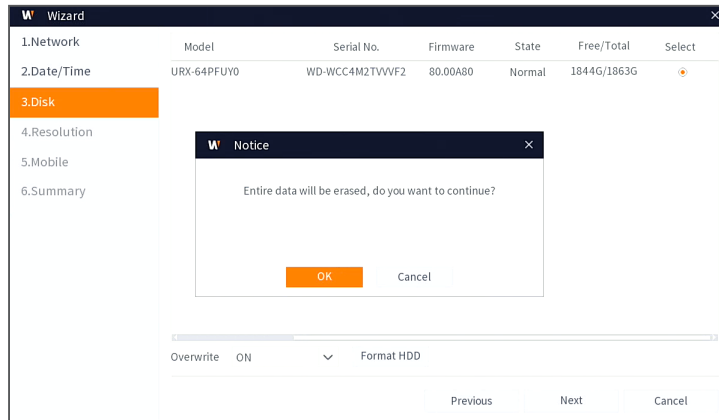
Set the date, time, NTP, DST.

The screenshot shows the '2. Date/Time' step of the wizard. The 'Date and Time' section shows Date as 05/04/2019, Time as 05:49:09, Date Format as MM/DD/YY, Time Format as 24Hour, and Time Zone as GMT. The NTP section shows 'Enable NTP' as an unchecked checkbox, Server Address as pool.ntp.org, and an 'Update Now' link. The DST section shows 'Enable DST' as an unchecked checkbox, Time Offset as 1Hour, DST Mode as Week, Start Time as Mar. The 2nd Sun. 02:00:00, and End Time as Nov. The 1st Sun. 02:00:00.

Section	Parameter	Value
Date and Time	Date	05/04/2019
	Time	05:49:09
	Date Format	MM/DD/YY
	Time Format	24Hour
	Time Zone	GMT
NTP	Enable NTP	<input type="checkbox"/>
	Server Address	pool.ntp.org Update Now
DST	Enable DST	<input type="checkbox"/>
	Time Offset	1Hour
	DST Mode	Week
	Start Time	Mar. The 2nd Sun. 02:00:00
	End Time	Nov. The 1st Sun. 02:00:00

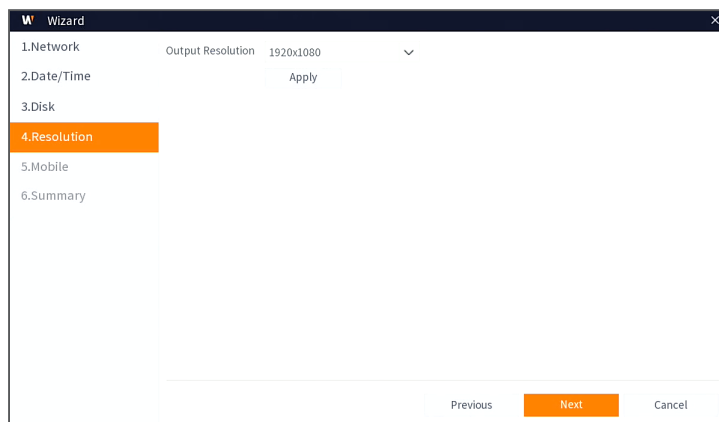
4. Disk

New hard drive(s) connected must be formatted before use. Upon connection, it will indicate to format new hard drive. Click on "Select" to select the unformatted hard drive. Click on "Format HDD" to pop up the user login window and enter the password to log in. A notice window will indicate "Entire Data Will Be Erased. do You Want To Continue?". Click "OK" to format the disk. When the progress bar is complete, the formatting process is completed.



5. Resolution

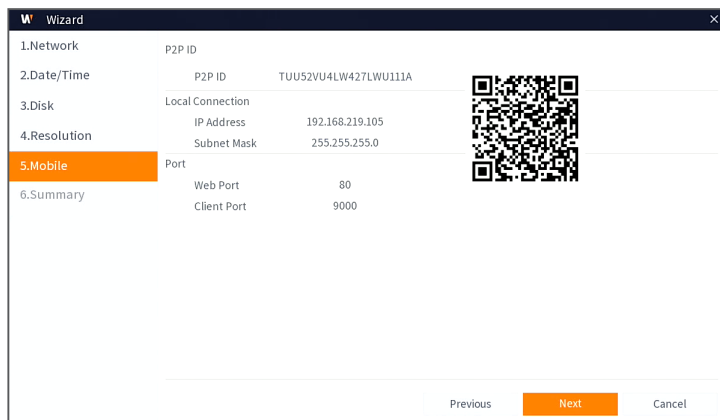
Select the resolution for the VGA output or HDMI output of your monitor.



Startup Wizard Guide

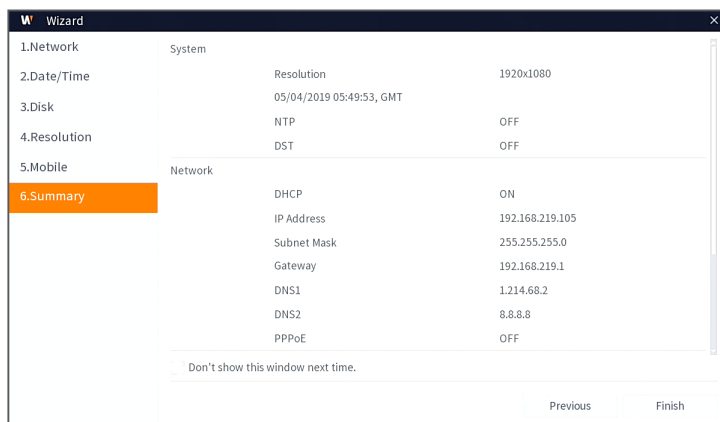
6. Mobile

If you scan a QR code using WisenetLife, the device ID displayed in the DVR will be automatically reflected in the Mobile Viewer ID, and you can use the Mobile Viewer immediately by entering the ID/password of the DVR.



7. Summary

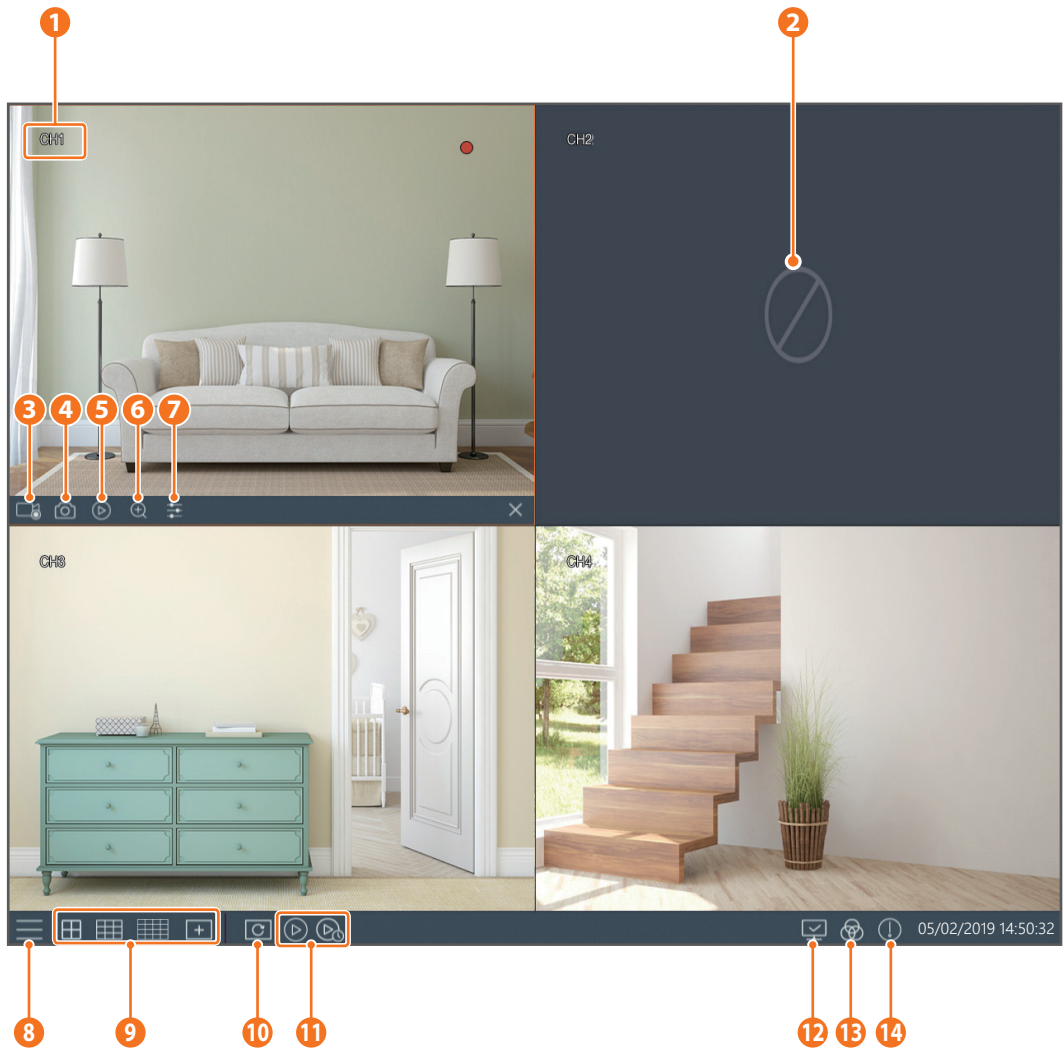
Shows system and network status of DVR.



8. Click on "Finish" to finish setting of startup wizard.

- ✓ You can click on "Don't show this window next time" if you do not wish to have the wizard setting to appear next time.

Main Interface



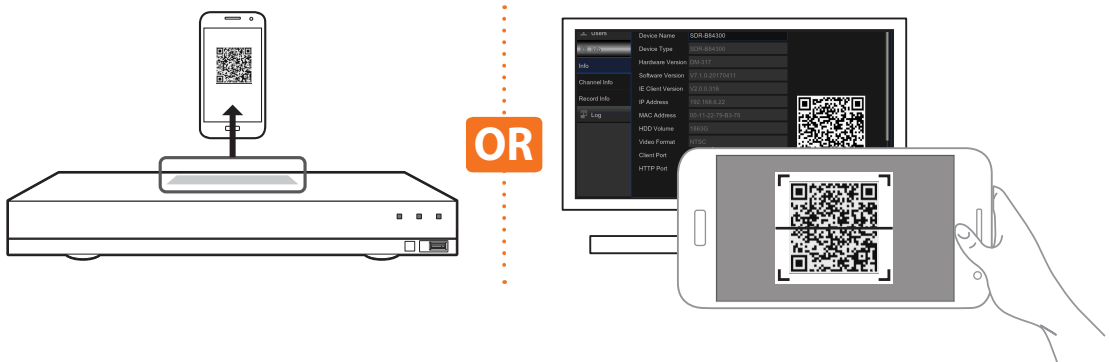
Main Interface

1	Camera Type	Display channel name
2	Video Loss	Camera is off-line
3	Manual Recording	Enable or disable manual recording
4	Manual Capture	Make a snapshot of current video
5	Instant Playback	Playback of the last five minutes of the video
6	Zoom	Hold and drag mouse cursor to select a frame of current video to zoom in
7	Color Setting	Set hue, brightness, contrast and saturation of current channel
8	Main Menu	Access the main menu
9	4-Channel Layout	Display 4 channels of video
	9-Channel Layout	Display 9 channels of video
	16-Channel Layout	Display 16 channels of video
	More Layout	Display 8/10/13/14 channels of video
10	Auto SEQ	Press this button to switch the screen mode in sequence
11	Play	Replay video recorded
12	Connection state	Display the network connection status
13	Manual mode	Set manual recording mode
14	System	System Information

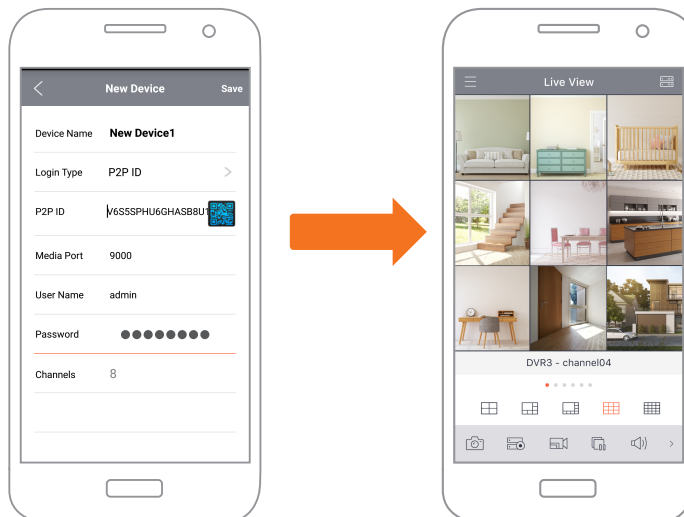
Remote Viewing App

Once you've set up your system, you can install the WiseView app for remote viewing and access to your cameras from anywhere, anytime.

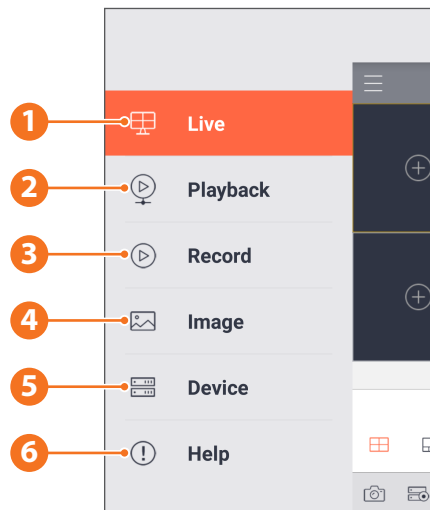
1. Open Google Play or the App Store and download the free Wiseview app.
2. Once installed, open the WiseView app.
3. Tap the dropdown menu and select Device
4. Tap [+] to add a new device. Under Device Name, create a name for your DVR.
5. Select a Login Type - IP/Domain, P2P ID, Product ID. (The following steps applies only to the QR code setup. For more information about IP/Domain and Product ID login, refer to the user manual.)
 - ✓ QR Code only works with P2P ID Login.
6. Tap the QR code image next to P2P ID. Scan the QR code either on the Information page on your monitor or top of the DVR. (See image below)



7. Enter in the Media Port, User Name, and Password.
If you want change the default port, you must manually enter the new port number.
8. Tap "Save" when finished to connect to the DVR.



App Interface



1. Live view of connected cameras



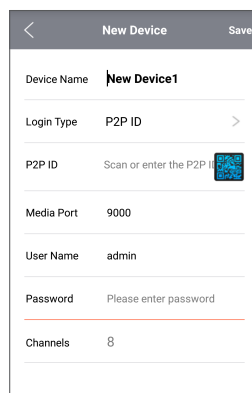
2. Playback recordings



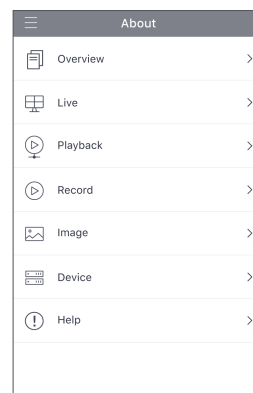
3. View recorded video footage



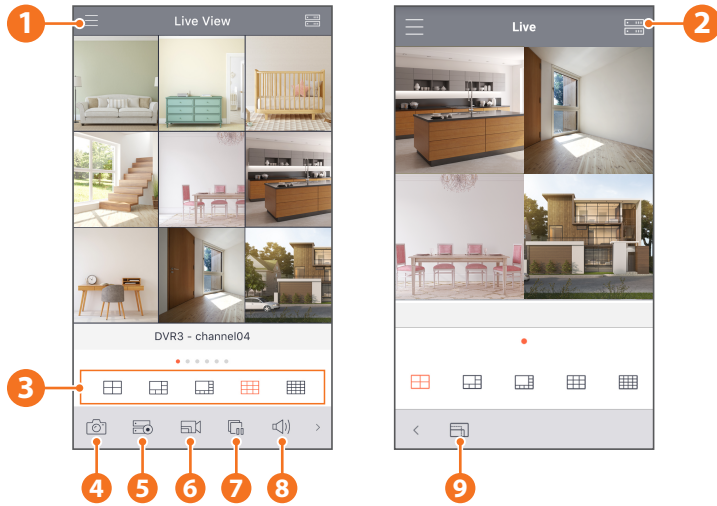
4. View captured images



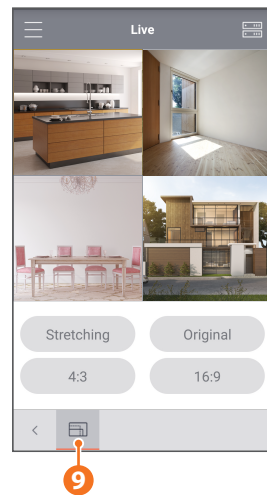
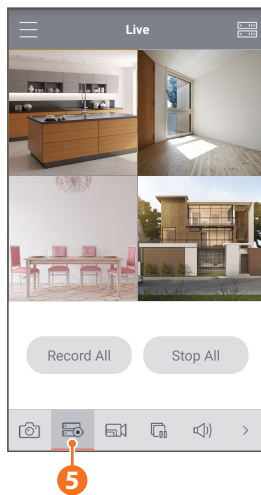
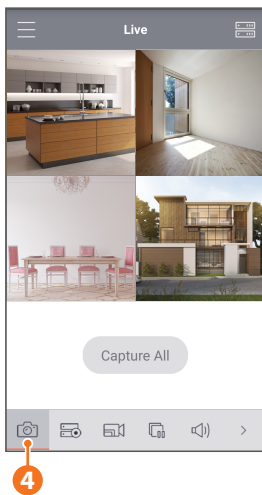
5. View the device(s) connected to the app and add new device(s)



6. For more information about the app



- 1** Main Menu
- 2** Device List
- 3** 4/6/8/9/16 Split Screen
- 4** Capture
- 5** Record
- 6** Video Stream Mode
- 7** Start/Stop Live Stream
- 8** Mute On/OFF
- 9** Screen Size Format: Stretching, Original, 4:3, and 16:9



MEMO

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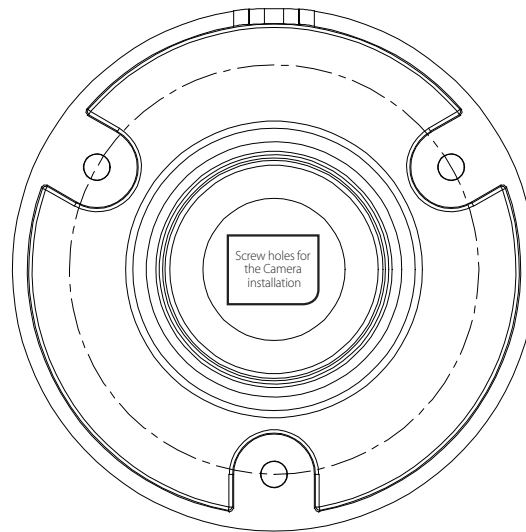
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Camera Installation Template

To make camera installation easier, you can tear off this page and adhere it to the place you would like to install your cameras.

TEMPLATE

This template is used to install the camera on the wall



CAMERA FRONT



wISeNET